

## EVOLVE LEVEL 6, Unit Quiz 12B

- Jordan** How are you dealing with the changes at work since the takeover?
- Diego** Well, the new company is Dutch-based and they have a completely different way of doing things. In terms of staff, it's been a complete shake-up. They brought in their own people to head all the main departments. There was a real feeling of insecurity at first, but things have settled down, and most importantly, I still have my job!
- Jordan** Have they changed the way you work at all?
- Diego** Obviously, cutting back on staff is going to save money but they really want to implement digital solutions for everything. We don't have face-to-face meetings anymore. Everything is done with video conferencing. I think this saves time. We've also been trained online to use a platform called Teamwork, which combines workplace chat, meetings, and notes.
- Jordan** Do you like it?
- Diego** I think it's a good platform, but not all staff have had time to learn how to use it. I might send a message to ten people and only five reply. So I waste more time sending more emails to get them to look at the platform.
- Jordan** Can't you just call them?
- Diego** Calling has been banned! It's a radical change, I know. Their thinking is that phone calls interrupt flow, you know, when you're completely focused on your work. I sort of agree with them, but these changes require a full commitment from everyone. I end up having to leave my desk just to tell someone to look at the messages I've sent them! That wastes even more time but at least I get some exercise!
- Jordan** And the new managers?
- Diego** They're really positive. It's a refreshing change from our previous bosses who were lazy and really negative. I'm optimistic, but let's wait and see how things go.